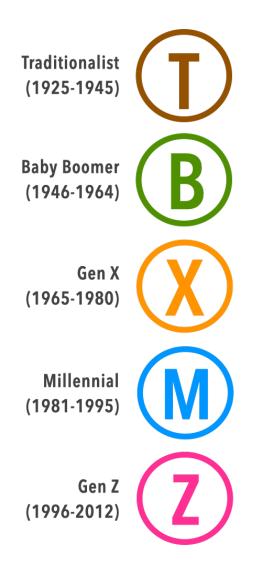




#### THE GEN SHIFT<sub>©</sub>



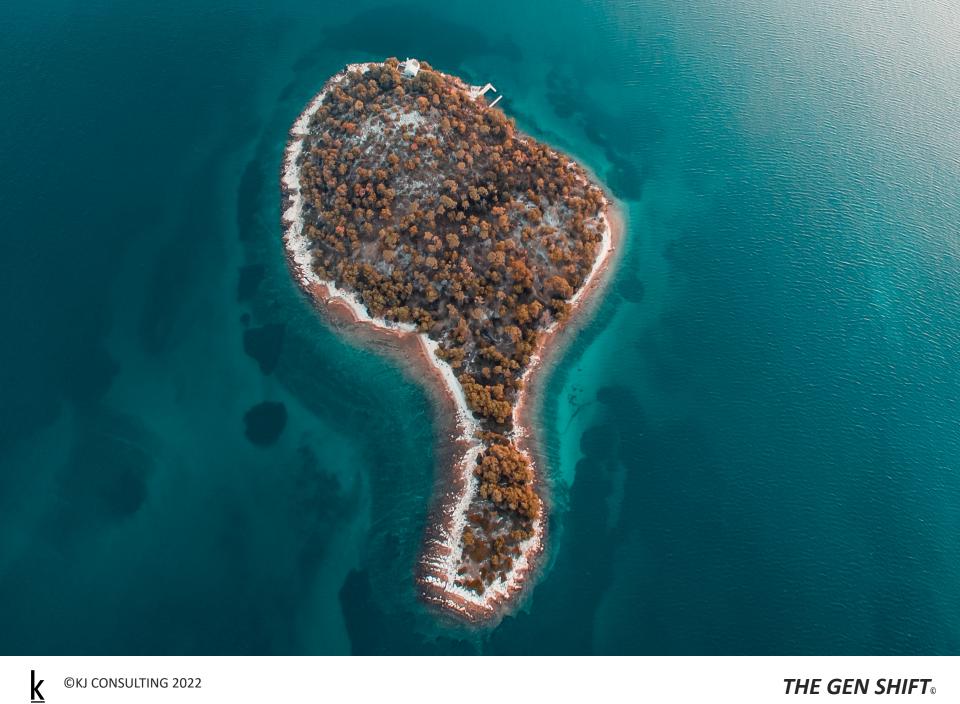
### FIVE GENERATIONS SIDE BY SIDE FIRST TIME IN HISTORY

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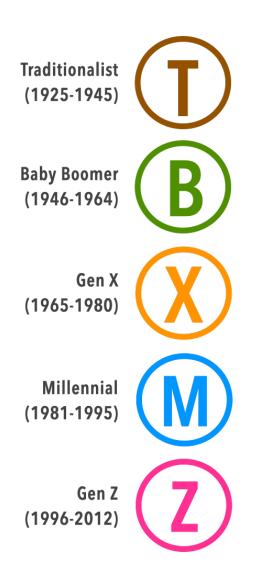
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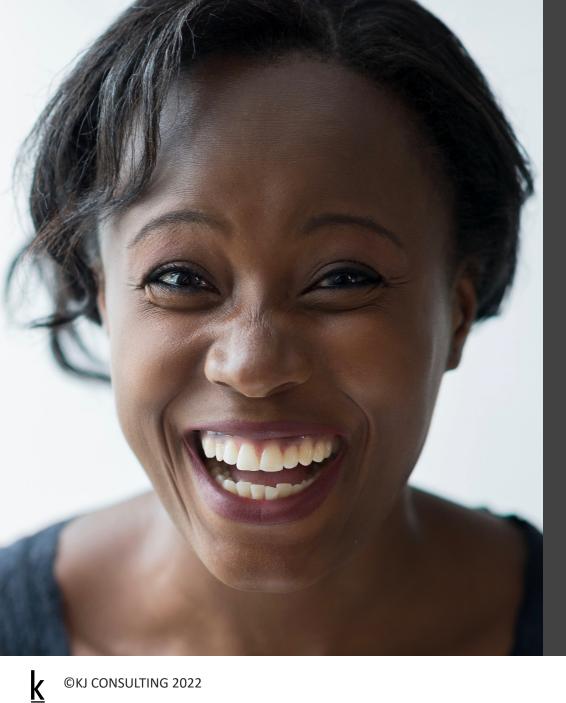


## TRADITIONALISTS (1925-1945)



## BOOMERS (1946-1964)



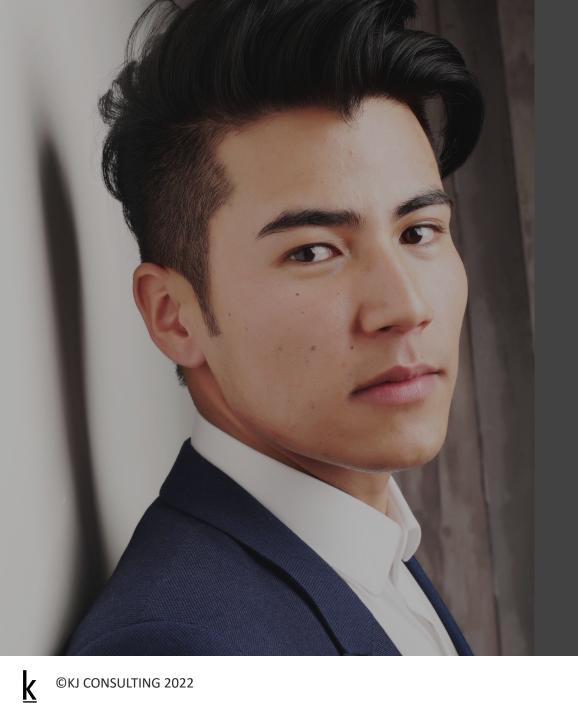


## GEN Xers (1965-1980)





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## MILLENNIALS (1981-1995)

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# 65% \$30.5 Billion

Zipcar, GALLUP.COM



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## GENERATION Z (1995-2012)

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# WHAT IS A GENERATION?

















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# GROOVY.

# DUDE, THAT'S AWESOME.

# YOLO









### **STRENGTH: CONTEXT**





### **DO: LISTEN**







### DON'T: DOWNPLAY THEIR SACRIFICE

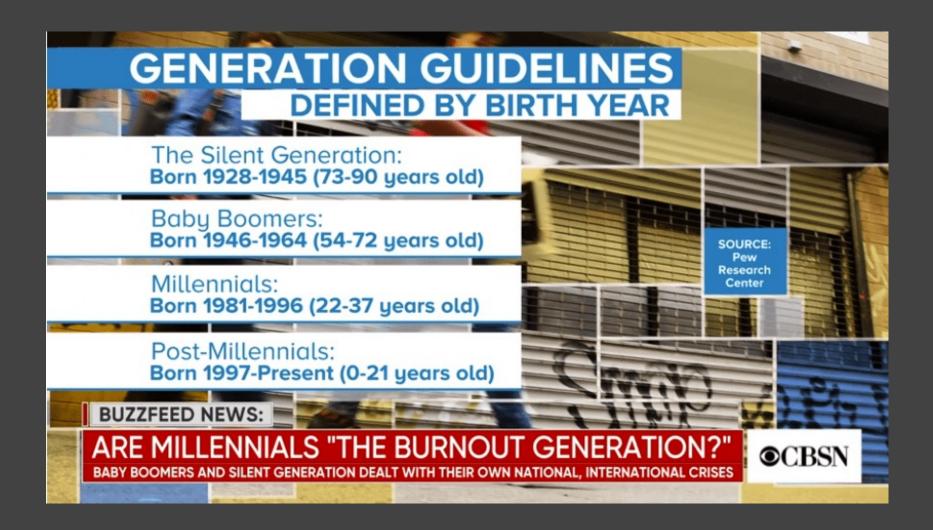






GROWTH EDGE: HOW ARE YOU SEEKING TO UNDERSTAND THE NEEDS OF OTHERS?



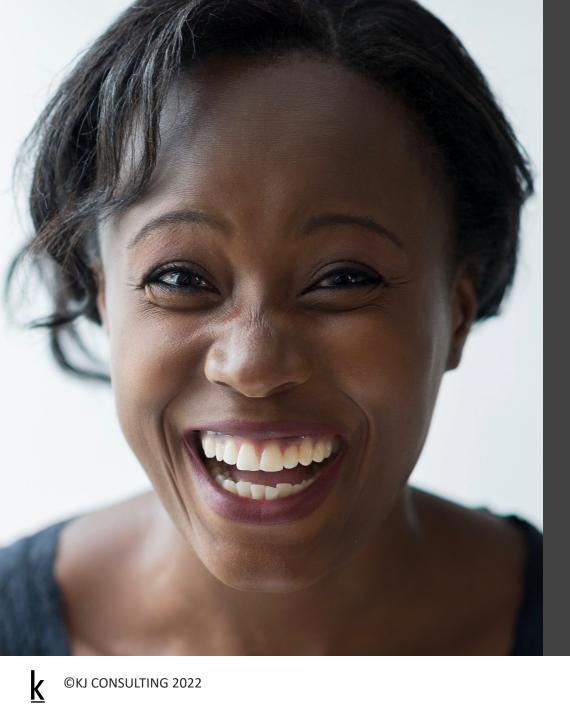


CBSN



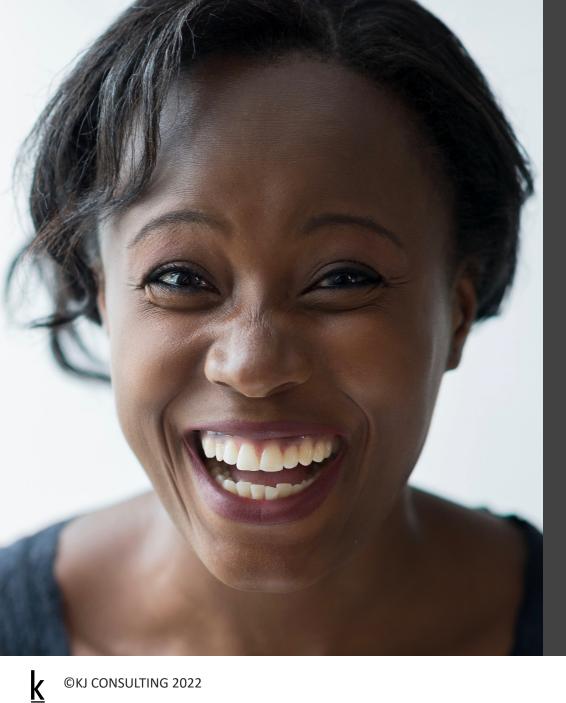
### **STRENGTH: RESPONSIBILITY**





### **DO: BE DIRECT**





### DON'T: MICROMANAGE







**GROWTH EDGE:** IN WHAT WAYS ARE YOU DELEGATING AND EMPOWERING OTHERS?







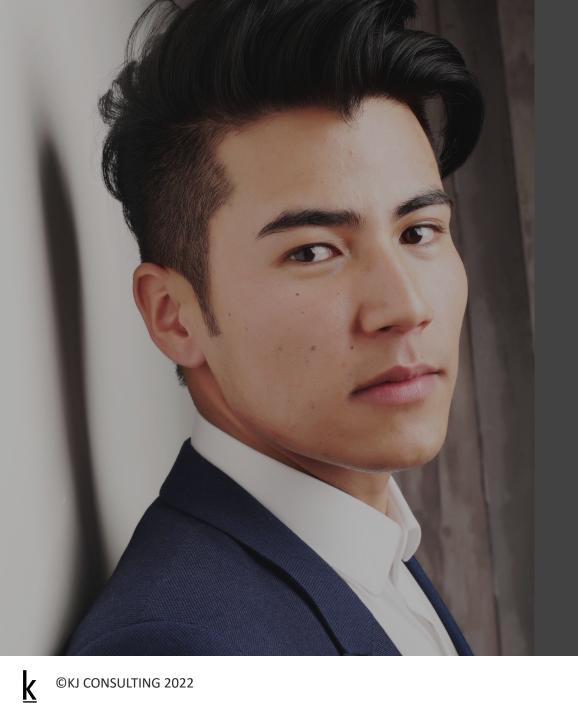
### **STRENGTH: CONFIDENCE**





### DO: OFFER GROWTH, FLEXIBILITY, AND PURPOSE





### DON'T: DICTATE, NEGOTIATE





GROWTH EDGE: IN WHAT WAYS DO YOU SEEK TO UNDERSTAND THE CONTEXT OF WORK SITUATIONS?





### **STRENGTH: RESOURCEFUL**





### **DO: FACE TO FACE**





### DON'T: PUT THEM IN A BOX

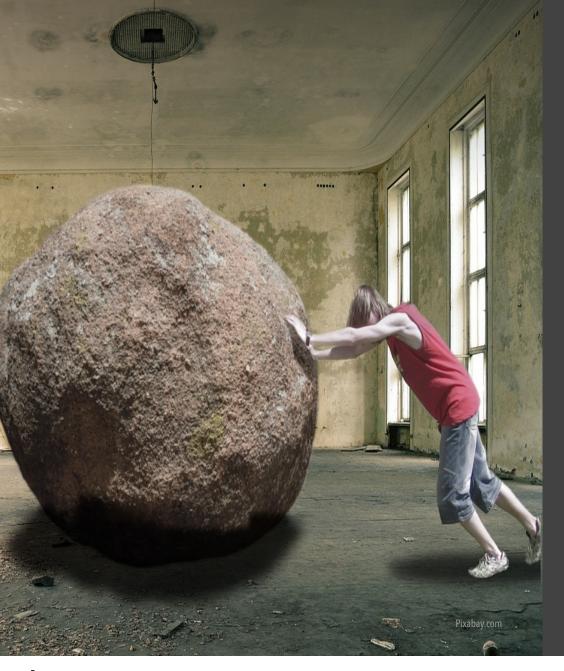
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### **?: CAN I TRUST YOU?**







### **EXPECT CHANGE**

2003: SKYPE 2004: FACEBOOK 2005: YOUTUBE 2006: TWITTER AND TEXTING 2007: IPHONE 2008: IPHONE APP STORE 2010: IPAD 2012: IPADS IN SCHOOLS 2015: APPLE WATCH

# Reduce. Reuse. Recycle.





THE GEN SHIFT<sub>©</sub>

### **GENERATION Z:**

### \$29B to \$143B in direct spending

## \$166B to \$333B indirect spending influence

-MILLENNIAL MARKETING

# Millennials and Gen Z currently make up 46% of U.S. fulltime workforce.

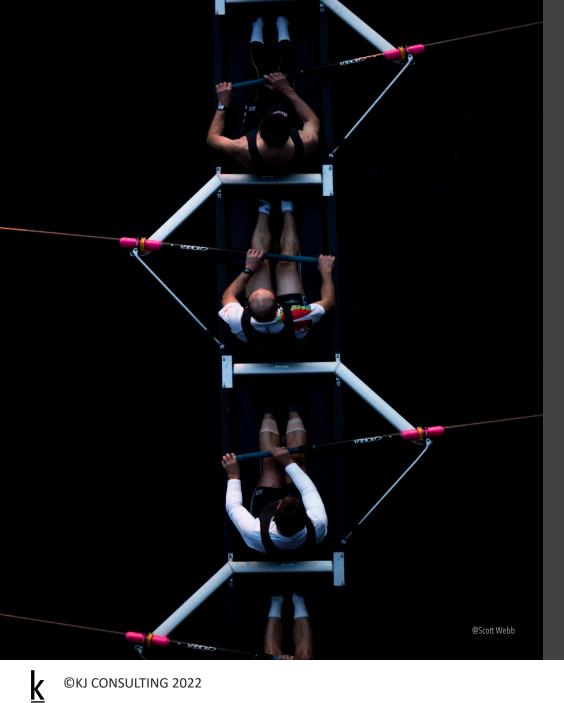
-Gallup





### CHANGE S HAPPENING





# LEVERAGE STRENGTHS



# RAISE AWARENESS





BREAK DOWN BIAS

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You are positive that everyone above 40 refuses to change. You believe that anyone who has to have an agenda on paper does not care about the environment.

Any time someone asks you for help with technology you immediately assume they should retire.

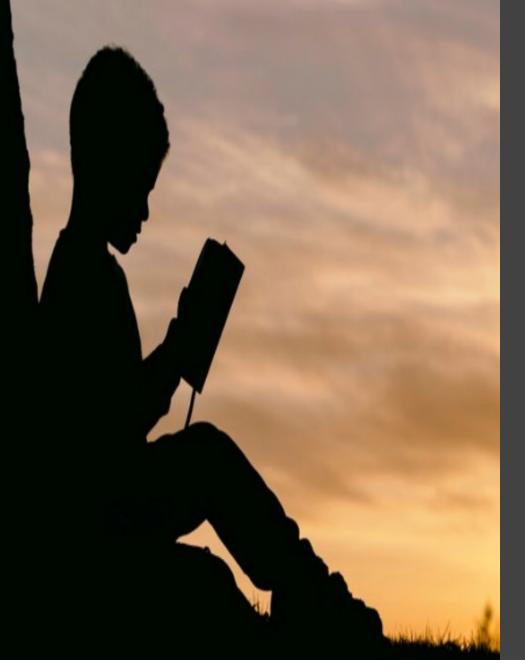
You believe that anyone who wants to work remotely is just trying to get out of doing "real work."

> You believe an entire generation of people is lazy, narcissistic, and entitled.



# INTERGENERATIONAL COMMUNITY





# LIFELONG LEARNING



- 1) What are the best ways to communicate effectively with my generation?
- 2) How does the workplace communicate to my generation that we have value?
- 3) How is feedback best given and received by my generation?
- 4) What does success in life look like for my generation?
- 5) What is one thing I want the other generations to know about my generation?
- 6) What is one question I would ask another generation so I could understand how to work with them more effectively?

# It was great to be with you today!

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